

## Securing your child's school transport for 2022/23

This document outlines the process for purchasing a deposit ticket for your child's school transport for the 2022/23 school year. For further information please contact [schools@masonscoachhire.co.uk](mailto:schools@masonscoachhire.co.uk)

### Step 1: signing in (existing users) or registering (new users)

If you already have a customer account, please go to [masonscoachhire.bushub.co.uk](https://masonscoachhire.bushub.co.uk) and sign in using your registered email address and password. Once you have entered your details hit the blue 'Log in' button and continue to step 2.

[If you have forgotten your login details then click on the 'Forgot your password?' link and follow the instructions.]

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mini bus & coach hire

← Back to main website    Login    Register

### Say goodbye to paper tickets when you go mobile!

Welcome to our new mobile ticketing website,  
buy your scholar ticket online - it's the smarter way to travel.

#### Sign in

Email:

Password:

[Forgot your password?](#)

Need support using M-tickets?  
Email us [info@masonscoachhire.co.uk](mailto:info@masonscoachhire.co.uk).

New users can create an account by completing the box which sits at the bottom right of the homepage; you should use your own details here, not your child's. You will need to agree to the terms and conditions in order to register. You will also receive a registration email once you have successfully created your account, and you will need to verify your email address before you can move forward with your purchase.

### Create an account

First Name:

Last Name:

Email:

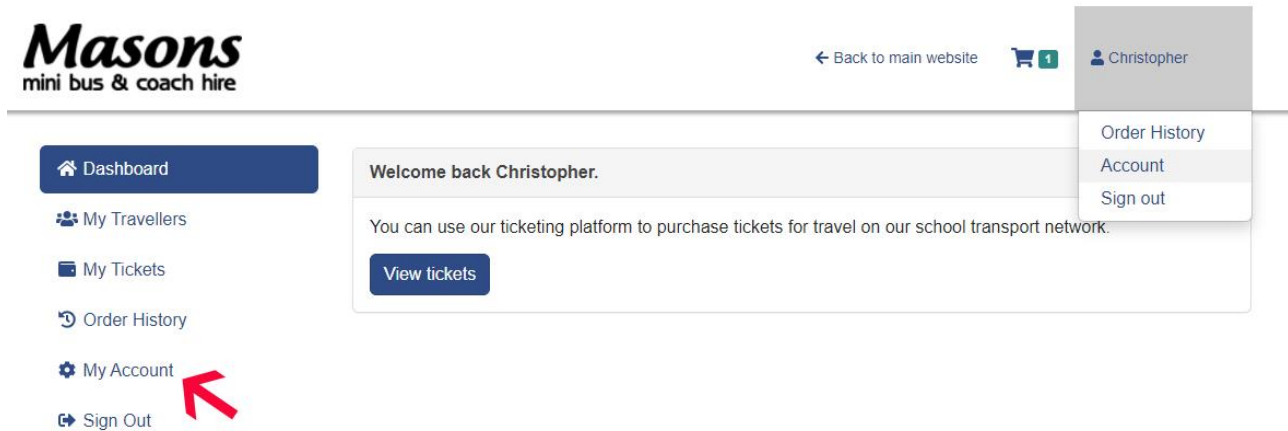
Confirm Email:

Password:

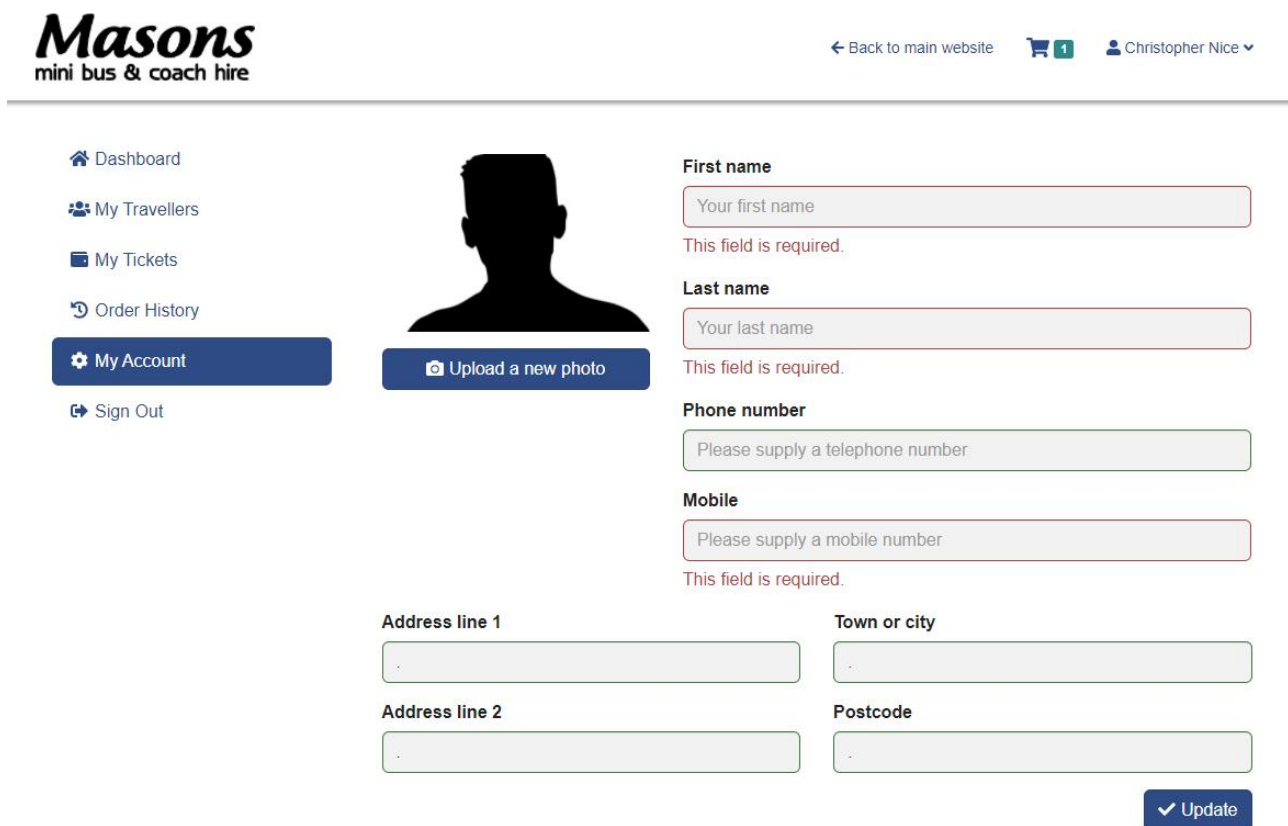
Your password must be at least 10 characters long,  
contain 1 numeric value and 1 special character.

Our terms and conditions  
 I acknowledge and agree that when I purchase a ticket, or travel on a service, our terms and conditions shall apply.

If you are a new user, once you are on the 'dashboard' (main screen) of your customer account you will be able to see an option called 'My Account' on the left-hand side.

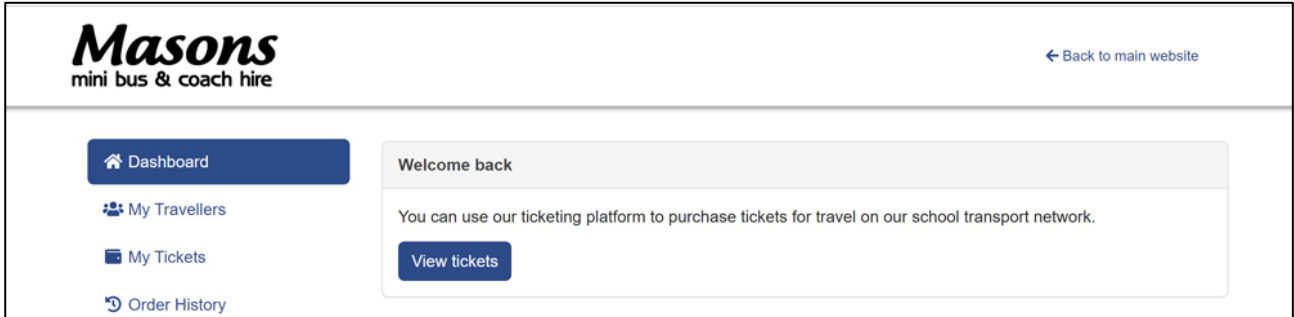


Please click on 'My Account' and populate the screen shown below with all your contact details. You will also need to add a photo here. The system expects this to be a photo of you, but it could be a photo of anything—yourself, your pet, the view from where you are sitting or any other image you can easily find. We apologise if this step seems a little unnecessary, it is a quirk of the system unfortunately.



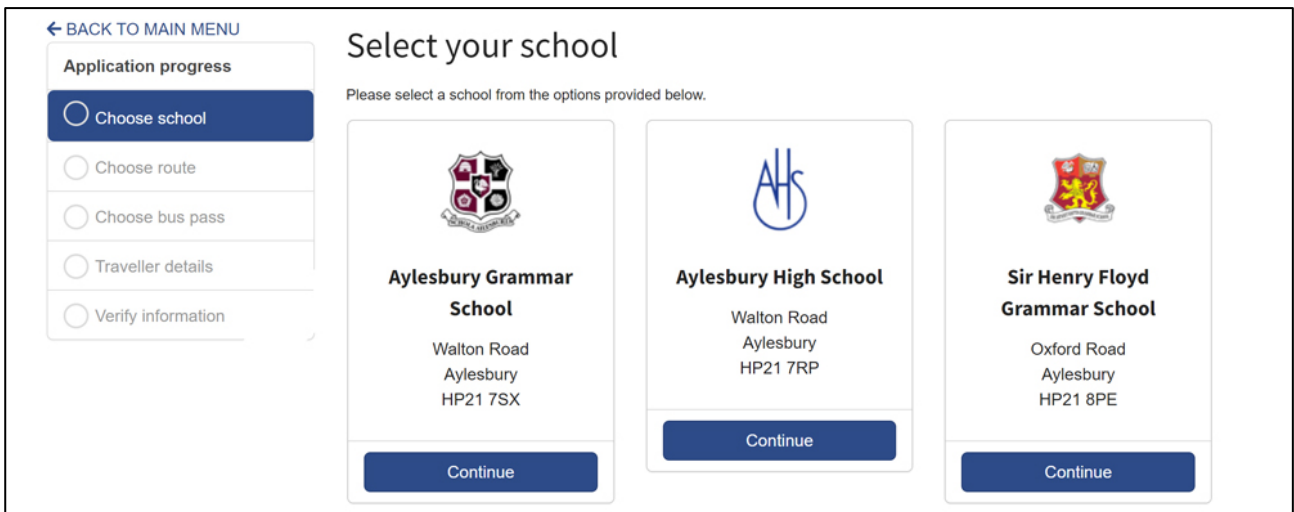
## Step 2: view tickets

Once you have logged in to your account, go to the 'Dashboard' page and click the 'View tickets' button.



## Step 3: select your school

Now select the school which your child will be travelling to and hit 'Continue'.



## Step 4: choose your route and pick-up stop

On this page you can select your school route (scroll down to view all available services) and then your pick-up stop from the dropdown menu. Very occasionally, a stop name may not match exactly to how we refer to the stop on our website timetable (this is because the online portal draws its stop names from a national database of official stop names, which are not always brilliantly helpful). If you are unsure, please click 'View timetable' above the dropdown box and cross check the drop-off/pick-up time against our website to help you choose the right stop.

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← BACK TO MAIN MENU

**Application progress**

- Choose school
- Choose route
- Choose ticket
- Traveller details
- Verify information

**MAS 002**  
**Milton Keynes - Aylesbury Schools Coach Park**  
Monday - Friday (School Days Only)  
[View timetable](#)

This route will only serve AYLESBURY GRAMMAR SCHOOL & AYLESBURY HIGH SCHOOL

Please select a pickup

- Please select a pickup
- Wymbush, Garamonde Drive
- Two Mile Ash, Corn Hill
- Fulmer Street (Layby, Nr. Monro Avenue)
- Shenley Church End, Medbourne Roundabout South
- Childs Way (Layby, B/w Wild Acre Rd/Chalkwell Dr)
- Kingsmead, Whitney Roundabout South
- Snelshall St, (Layby, Nr Holborn Crescent)
- Buckingham Rd, (Layby, Nr Chepstow Centre)
- Bletchley, Shenley Road
- Bletchley, Cottingham Grove
- Bletchley, Bus Station
- Newton Leys, Lansbury Road

Please select a pickup

This field is required.

[Next >](#)

## Step 5: secure your seat with a deposit payment

Having selected your school service and pick-up stop, you can now reserve your child's seat by agreeing to the £50 deposit (tick the box) and hitting 'Continue'.

## Step 6: select traveller and gift ticket to child

On this page you select the person (your son or daughter) who is to receive the ticket you have purchased. If you have already added a "traveller" to your account, then their name will appear in the top box (image 1). [If your account was set up with your child as the customer, you can select 'I am the traveller' here.]

To create a new or additional traveller\*, follow the on-page instructions and provide full contact details (and a photo of your child). It is very important that the email address you enter for your child here is **not** the same as your own.

**Choose a ticket**

Please select a ticket from the options provided

**Masons**  
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**Deposit Ticket**

**MAS 001 Deposit 2022/23**

This is a deposit ticket for MAS 001

**Student**

Single payment

£50.00

[Terms and Conditions](#)

[Continue](#)

\*Once the details have been provided for your new traveller, the system will automatically create them an account and email the login information to the specified traveller email address. Please note that on the screen shown below, the child would display as 'Joe Bloggs (unregistered)' if the email address had not yet been verified—this will not stop you continuing with the ticket purchase.

Image 1

← BACK TO MAIN MENU

Application progress

- Choose school
- Choose route
- Choose bus pass
- Traveller details**
- Verify information

### Select traveller

Please use the form below to select an existing traveller or to create a new traveller.

**SELECT AN EXISTING TRAVELLER**


Traveller  I am the traveller  
 Joe Bloggs

Go back Finish later Save and continue

### CREATE A NEW TRAVELLER

Please note: Once the details have been provided for your new traveller, we will automatically create an account and email the login information to the specified traveller email address.

<b>First Name</b>	<b>Address line 1</b>
<input type="text"/>	<input type="text" value="4 Sedgemoor"/>
<b>Last Name</b>	<b>Address line 2</b>
<input type="text"/>	<input type="text" value="Southend-on-Sea"/>
<b>Date of birth</b>	<b>Town/City</b>
<input type="text" value="dd/mm/yyyy"/>	<input type="text" value="Shoeburyness"/>
<b>Mobile Number</b>	<b>County</b>
<input type="text"/>	<input type="text"/>
<b>Email Address</b>	<b>Postcode</b>
<input type="text"/>	<input type="text" value="SS3 8AX"/>

Profile image 

Upload a photo

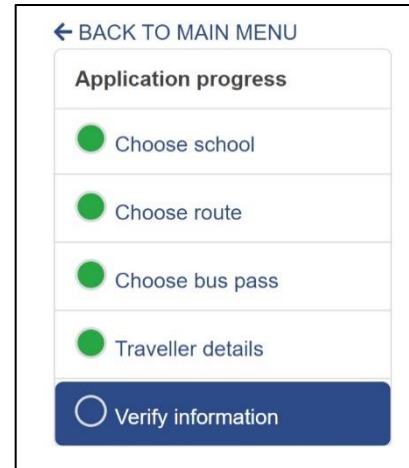
Add traveller

## Step 7: verification process

The site will now display the full details of your booking. Please check and confirm that all account, traveller, trip and ticket information is present and correct. If anything is missing or needs updating then click on the relevant section of the menu bar on the left-hand side of the page.

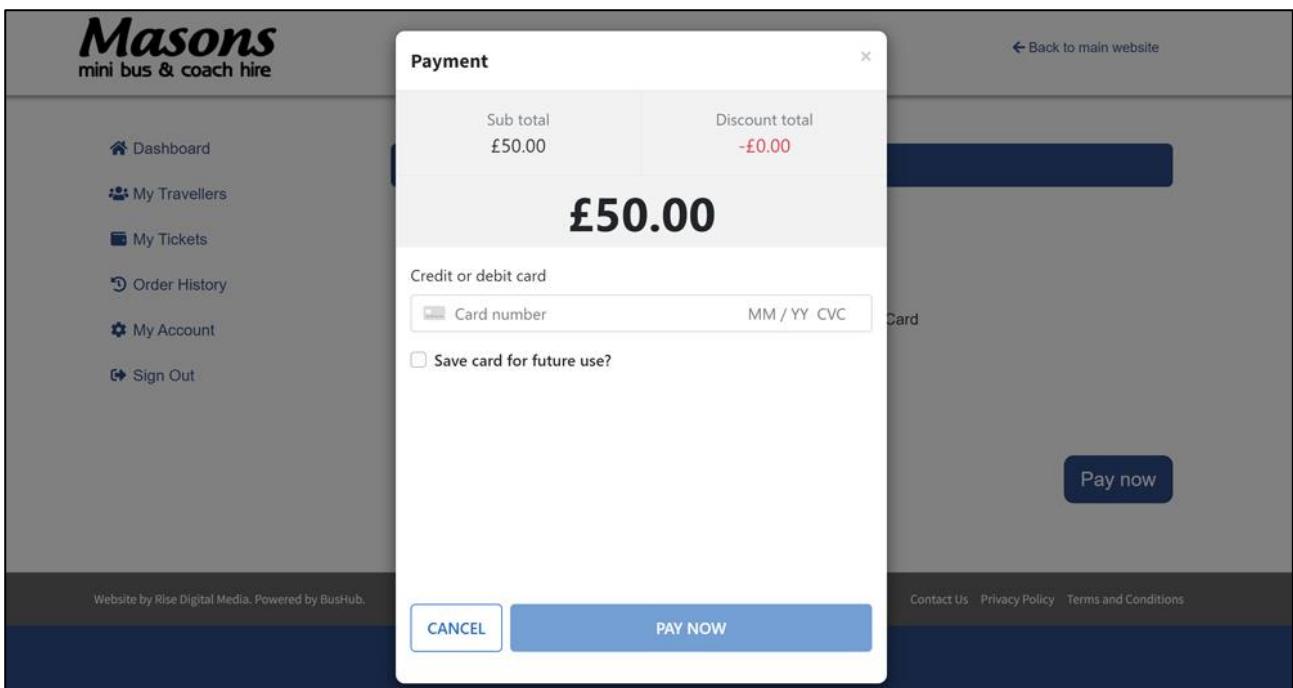
Once you are happy that all details are correct you need to agree to the Conditions of Carriage and hit 'Save and continue'.

At this point, the system may ask you to upload a photo of yourself (if there is not one already stored in the system). The system expects this to be a photo of you, but it could be a photo of anything—yourself, your pet, the view from where you are sitting, or any other image you can easily find. We apologise if this step seems a little unnecessary, it is a quirk of the system unfortunately and must be completed before you can continue. Once you have added a photo, you will need to go back to the dashboard to find your part-complete ticket purchase; please click on it and continue to step 8.



## Step 8: review order and make payment

Once you have reviewed your order you can purchase your child's deposit ticket by making the £50 payment. Follow the usual onscreen payment instructions and hit 'pay now'.



## Step 9: payment and order confirmation

Once your payment has been accepted you will receive an email notification confirming the transaction has been completed and your child's seat reserved.

Once you have purchased your child's deposit ticket their space will be guaranteed for September, BUT you must purchase their annual/instalment ticket within our timescales in order for this guarantee to stand (please note that your direct debit is NOT automatically renewed each year). We will email you again in June with further instructions.