

Masons

Where Great Journeys Begin



2023 Day Excursions & Holidays



Welcome to our 2023 brochure of day trips and holidays.

Looking for a day out? We have coastal days, historic houses, beautiful gardens, boats, trains, and everything in between!

Our holidays include your travel, day excursions, hotel accommodation and meals as stated.

So where will your adventures take you in 2023?

Booking with Masons just got a whole lot easier!

1. Choosing a Trip is the hardest part!
2. Make your Booking Online, contact our responsive office team, or book an appointment to pop in and see our team.
3. Pay your low deposit to secure your space.
£10pp for a day trip £50pp for a holiday.
4. Enjoy an amazing day out or break away.
5. Create some wonderful memories.

bookings@masonscoachhire.co.uk

Call: 01296 661604

Unit 27 Old Airfield Industrial Estate,
Cheddington Lane Long Marston, Tring,
Hertfordshire, HP23 4QR

Booking Online

Our online booking system is proving to be super popular.

In the online portal you can:

- Browse our range of trips using categories of interests or selecting date ranges.
- See new trips as they are added during the year
- Book and pay online
- Select your seats
- View and pay balances
- Request copies of the brochure

Head to our website

<https://bookings.masonscoachhire.co.uk/>

Existing Customers

If you are an existing customer, click login, use the email address we normally correspond with you on and hit 'forgotten password', you will then be able to set your own password.

New Customers

Register for an account using your chosen email address and password.



Why travel with Masons?

At Masons our aim is to ensure YOU have the most memorable experience.

Masons are members of the Bonded Coach Holiday Scheme, a consumer protection scheme approved by the Government to safeguard your money on package holidays in the UK and abroad.

We guarantee an adventure for you, your friends and family. With our easy online booking system and responsive booking team, your great day out is just moments away. The hardest part is choosing where to go!

Couriers

We have a courier on board every day trip and holiday. Their main job is to ensure you are well looked after and that your day runs without a hitch, serving hot drinks and snacks along the route and ensuring you have the most memorable day out.

Our couriers can help you with bookings whilst out and about on trips, and during our holidays they will be on hand to answer any questions you have about our fabulous day trips and holidays.

Meet The Fleet

Our luxury coaches come with:

- Extra comfort with upgraded padded seating and foot rests.
- Reclining seats with adjustable arm rests
- Ample leg room and foot rests.
- USB charging points.
- Toilets on board every coach.



Pick up Points

A	Leighton Buzzard	• Greenfields • West Street	• Morrisons • Tesco
B	Hemel Hempstead	• Gadebridge Park & Ride	• Bridge Street
C	Villages	• Pitstone, Marsworth Road Bus Stop	• Cheddington, The Green
D	Tring	• Brook Street	• Newmill
E	Northchurch/Berkhamsted	• Berkhamsted High Street	• Durrants Lane • Darrs Lane
F	Aylesbury	• Aston Clinton • Aylesbury	• Bedgrove

Fast Track 1

A **B** **D**

Fast Track 2

B **D** **F**

The order of our pickups may vary but the routes are a guide as to which pickups are available.

Timetable and door to door services

Our timetables are unique. Bookings are taken throughout the year, approx. one month prior to travel we release the balance reminders and your final itinerary, including your pick up times.

This allows us to ensure our pick up routes are kept to a minimum and our days run exactly to time.

Pick ups start between 7.45am and 9.00am as we like to arrive at our destinations for approx. 11.00am. Commonly our departures from venues are between 4.00-5.00pm. Allowing us to return to our first drop off between 6.00-7.00pm.

For all holidays you can use any of our pick up points available.

Door to Door service can be requested for our holidays were you are unable to use one of our pick up points. We use local taxi services and only charge you what they charge us.

How to keep up to date with new trips.

We often add new trips throughout the year, so as well as the brochure do look at our website, as this is always up to date, bookings@ masonscoachhire.co.uk.

We also send out emails and WhatsApp messages, so do keep us updated with your contact details so you don't miss out.

Gift Vouchers

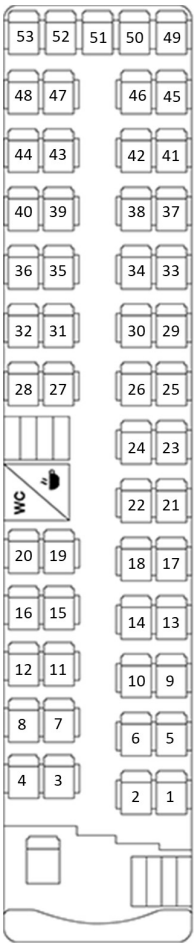
Give the gift of travel with our vouchers. The perfect gift for anyone who loves an adventure £10, £20 & £50 denominations.

Coach seating plans

Requests for particular seats can be made at the time of booking. Seating allocation is done on a first come first serve basis, early reservation is recommended.

Occasionally we need to amend seating arrangements for operational reasons, such as adding a second coach, or a coach with a different configuration.

We reserve the right to make whatever amendments are necessary but will make every effort to limit any inconvenience.



Lunch Club

Per Person: £37.00

Find out more about our famous lunch clubs! We are so sure you'll love our lunch clubs that you'll want to book the next one straight away!

- Country venues for every lunch club
- 2 course menu included every time
- Supporting local venues
- Perfect for making new friends
- Ideal for friends/couples/single travellers
- Great option for those that prefer a short day out
- Accessible venues for those with limited mobility
- Regular lunch clubs throughout the year



Tuesday 7 th February	The Boat Inn - Stoke Bruene
Thursday 16 th March	The Swan Inn - Olney
Tuesday 25 th April	The Crown - Shillington
Thursday 18 th May	The Unicorn - Cublington
Tuesday 13 th June	The Green Man - Stanford
Thursday 20 th July	Inn on the Late - Milton Keynes
Tuesday 12 th September	The Red Lion - Hatfield
Thursday 26 th October	Venue TBC
Tuesday 14 th November	Venue TBC



Days Out



Open Day

Per Person: £5.00

Saturday 7th January

Back again for 2023 our annual Open Day will commence once again!

Each year our open day has become more and more popular, a fantastic opportunity to come and meet the team, ask questions about trips and make your bookings for the year ahead.

Pre-booking is essential this year and a small nominal charge of £5pp to support us being able to host this event. If you are a new customer and have never experienced a Masons open day, you really should come along!

Coach shuttle service is available along our usual pickup routes bringing you to and from the venue (or you can make your own way).

An abundance of cake, tea and coffee will be available in the beautiful setting of Pendley Manor Hotel in Tring.

Arrival: 10:00 & 13:15 | Departure: 12:00 & 15:15

A B C D E F



Panto

Per Person: £71.00

Wednesday 11th January

Fee-Fi-Fo-Fum

A GIANT panto comes to The London Palladium!

This Christmas join comedy superstars Dawn French and Julian Clary, with Alexandra Burke making her Palladium pantomime debut, as they lead the cast of a brand-new production of Jack and the Beanstalk at London's iconic home of pantomime!

The West End's panto will feature returning Palladium favourites Paul Zerdin, Nigel Havers and Gary Wilmot, along with a lavish set and beautiful costumes designed especially for London's biggest panto.

Arrival: 12:30 | Departure: 17:30

A B C D E



London Tour & Fish & Chips

Tuesday 17th January

Enjoy the sights of London from the comfort of the coach followed by fish & chips at our favourite, Kennedys.

Per Person: £35.00

Arrival: 12.30 | Departure: 16.30

A B C D E F

London Museums

Wednesday 15th February

Enjoy a day exploring the various museums on offer, free entry to the Natural History, Science & Victoria & Albert Museums.

Per Person: £24.00
Child: £20.00

Do check out their websites for information on current exhibitions (some may have a charge)

Arrival: 11.00 | Departure: 16.30

A B C D E F

Let's Face the Music

Wednesday 8th March

Join the Royal Philharmonic Orchestra and west end guest vocalist for a nostalgist celebration of classic musicals from the golden age of Hollywood.

Per Person: £60.00

Arrival: 13:00 | Departure: 17:30

A B C D E F

Thriplow Daffodils

Sunday 26th March

Come to Thriplow Daffodil Weekend to experience the warm and friendly atmosphere of this charity fundraising event, run entirely by local volunteers.

Per Person: £28.00
Child: £25.00

A range of refreshments is on offer as you enjoy live music.

Arrival: 11:00 | Departure: 17:00

A B C D E F



Andre Rieu Concert

Friday 14th April

On stage André's incredible musical prowess, passion and charisma make for a magical spectacle.

Per Person: £124.00

His concerts are a perfect mix of thrilling, romantic, festive and emotional melodies combined with surprises, balloons, beautiful soloists and of course André's great sense of humour.

Arrival: 16:30 | Departure: 21:00

A B C D E F

Anglesey Abbey & Snowdrops

Thursday 9th February

Enjoy the wonderful collection of snowdrops. With a morning coffee stop at Bury Farm shop we travel on to Anglesey Abbey, the Abbey hosts over 270 individual varieties of snowdrops.

Per Person: £38.00
NT Member: £24.00

*Please note the house is not open during our visit.

Arrival: 11.00 | Departure: 16.00

A B C D E



Burghley House

Tuesday 21st March

Having been built by William Cecil 500 years ago, direct descendants of the Cecil family have passed through sixteen generations and lived in the house ever since.

Per Person: £41.00

Guided tour of house.

Arrival: 12:30 | Departure: 17:00

A B C D E F

Ypres

Saturday 1st April

We set off early to catch the Eurotunnel, once in France we make our way across the border into Belgium and on to the historic town of Ypres.

Per Person: £64.00

The town was completely destroyed during the first world war but has been carefully restored to its former beauty.

Arrival: 14:00 | Departure: 21:00

Fast Track 1



Hampton Court Tulip Festival

Thursday 20th April

You can expect a show-stopping display of tulips at Hampton Court as 120,000 bulbs encompassing 60 different varieties are been planted on the grounds of the iconic palace.

Per Person: £48.00
Concessions: £42.00

Arrival: 11:00 | Departure: 17:00

A B C D E F



Kew Orchid Festival

Tuesday 28th February

We don't yet know the theme for the 2023 Orchid Festival, but Kew always put on a stunning display that wows every time.

Per Person: £39.00

Plus you have the whole of Kew to explore as well.

Arrival: 11.00 | Departure: 17.00

A B C D E F



Bournemouth

Saturday 8th April

Bournemouth is the largest resort in Dorset and along with seven miles of sandy beaches it also has beautiful parks and gardens.

Per Person: £28.00
Child: £24.00

Arrival: 11:00 | Departure: 17:00

Fast Track 1





Brighton & Worthing

Sunday 11th June

Per Person: £26.00

Child: £22.00

Enjoy a day in buzzing Brighton or perhaps a slower pace in Worthing.

Arrival: 11:00 | Departure: 17:00

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Royal Ascot

Wednesday 14th June TBC

Per Person: £TBC

Place your bets ladies and gentleman for a thrilling day of racing. A day to dress up and enjoy the electric atmosphere. Heres to winners!

Arrival: 11:30 | Departure: 18:30

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Hastings

Saturday 17th June

Per Person: £26.00

Child: £22.00

Set between hills that reach to the sea, Hastings is an oyster that comes with its own grit, where the smooth bustle of modern life rubs along with the rough edges of tradition.

Look up and you'll see the ruins of the castle watching over the town, as they have in one guise or another for nearly 1,000 years.

The three-mile seafront stretches from the fishing fleet at the eastern end through the hustle and bustle of the arcades and funfair rides, to the pier and unique double-decker promenade Bottle Alley, arriving finally at peaceful Grosvenor Gardens.

Arrival: 11:00 | Departure: 17:00

Fast Track 1

Beaulieu Motor Museum

Tuesday 20th June

Per Person: £45.00

Home to the National Motor Museum, Beaulieu has more to offer including the Palace House & Gardens, Abbey Ruins and a beautiful river side walk.

Arrival: 11:00 | Departure: 17:00

Fast Track 1

National Arboretum - Armed Forces Day

Saturday 24th June

Per Person: £32.00

With over 400 memorials to see and 150 acres to explore, the Arboretum has something to offer groups of all interests and backgrounds. Military and civilian memorials, peaceful woodlands, colourful gardens, riverside walks and fascinating wildlife are all waiting to be discovered.

Arrival: 11:00 | Departure: 16:30

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Hunstanton

Sunday 25th June

Per Person: £27.00

Child: £23.00

Hunstanton, or Sunny Hunny, is an elegant Victorian resort, and began its life as a purposely-built resort in 1846.

Hunstanton is divided into the village of Old Hunstanton and New Hunstanton, and in the 1860s, the Lord of the Manor Styleman Le Strange conceived the idea of a place where people could relax by the sea and so he built the New Hunstanton we know today.

Arrival: 11:00 | Departure: 17:00

Fast Track 1

Flower Market & Sky Gardens

Sunday 2nd July & Sunday 6th August

Per Person: £24.00

Enjoy the sights and sounds of Columbia Road in Bethnal Green as its transformed into an oasis of foliage and flowers.

There are independent shops and restaurants to be enjoyed before we move on to the Sky Gardens.

Enjoy the gardens and 360 degree views from the 36th floor in the heart of the City of London.

Arrival: 11:00 | Departure: 16:30

1st Date

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2nd Date

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Kew Gardens

Thursday 13th July

Per Person: £TBC

Founded in 1840, The Royal Botanic Gardens at Kew is one of the most extensive and important botanical gardens in the world, housing the “largest and most diverse botanical and mycological collections” from around the globe.

Arrival: 11:00 | Departure: 17:00

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Deal & Sandwich

Saturday 15th July

Per Person: £27.00

Child: £24.00

Quirky and charismatic, Deal boasts an award-winning high street of independent shops; a pebbly beach dotted with fishing boats and beach huts; and an unspoiled seafront graced by bespoke bistros and historical buildings.

Deal is frequently highlighted as one of the best places to live in Britain.

Arrival: 11:00 | Departure: 17:00

Fast Track 1

Southend

Saturday 22nd July

Per Person: £24.00

Child: £20.00

With seven miles of coastline and award-winning attractions, and a wealth of history and culture Southend makes a great day out.

Arrival: 11:00 | Departure: 17:00

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Snows Hill Manor & Garden

Wednesday 26th July

Per Person: £37.00

NT Member: £25.00

From snuff-boxes to suits of armour, masks to musical instruments, Snowhill Manor is a treasure trove of quirky and curious objects. The collection was the work of Charles Paget Wade, a man fascinated by anything hand-crafted and made with skill.

Arrival: 11:00 | Departure: 17:00

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Southsea

Saturday 29th July

Per Person: £26.00

Child: £24.00

The Victorian seafront at Southsea has a funfair and large open green spaces perfect for lazy picnics and gentle strolls.

The beach is home to Hovertravel the only operating hovercraft in the UK with daily services to the Isle of Wight.

Arrival: 11:00 | Departure: 17:00

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Postal Museum

Friday 27th October

Per Person: £40.00

Bringing to life five centuries of extraordinary communications history, as seen through the eyes of the iconic postal service.

On a visit, experience interactive and family-friendly permanent and temporary exhibitions, join special events and learning activities, use modern research facilities and take an immersive ride on Mail Rail, London's secret Post Office underground railway.

The Postal Museum is the public identity of the Postal Heritage Trust, an independent charity created to protect and share this rich history and heritage.

Arrival: 11.30 | Departure: 16.30

A B C D E F



Boat - Pie & Mash Meal

Sunday 19th November

Per Person: £57.00

The cruise travels up river from the Royal Borough of Greenwich, passing Docklands & underneath Tower Bridge before cruising through the City of London & City of Westminster, whilst enjoying a traditional meal of, Pie, Mash + Licquor on board.

Arrival: 15:30 | Departure: 19:00

A B C D E F

Christmas at Hever Castle

Wednesday 22nd November TBC

Per Person: £TBC

In the castle you will be met with beautiful traditionally decorated rooms, welcoming log fires and twinkling Christmas trees.

For the magical Twilight Christmas experience, wrap up warm and enjoy a walk under the stars. Witness the enchantment of the Castle, gardens and lake festooned with fabulous colours and twinkling lights, capturing the spirit of Christmas.

Arrival: 11:30 | Departure: 18:30

B C D E F



London Lights & Fish & Chips

Monday 27th November

Per Person: £35.00

We start our afternoon at Kennedys, our favourite fish and chip venue, then it's off for a tour of the London Christmas Lights from the comfort of the coach.

Arrival: 15:15 | Departure: 19:45

A B C D E F

Christmas at Warwick Castle

Thursday 30th November TBC

Per Person: £TBC

Gaze upon glittering trees, wander through a sparkling outdoor light trail and skate across the spectacular open-air ice rink at Warwick Castle this Christmas.

Arrival: 15:00 | Departure: 19:00

A B C D E F

Portsmouth Christmas Markets

Saturday 2nd December

Per Person: £26.00

The festive market is hosted in beautifully decorated wooden cabins within the city centre, selling treats such as German sausages and glühwein, plus Christmas stockings, tree decorations and gifts.

Arrival: 11:00 | Departure: 16:30

A B C D E F

Christmas at Layer Marney Towers

Thursday 7th December

Per Person: £80.00

What better way to celebrate Christmas than a decorated Tudor palace, a traditional Christmas lunch and a performance of a traditional Christmas play.

Arrival: 12:00 | Departure: 16:30

Fast Track 1

Bath Christmas Market

Sunday 10th December

Per Person: £28.00
Child: £24.00

The magical and award-winning Bath Christmas Market is back and it's bigger and better than ever!

There are over 150 twinkling chalets spread out across the picturesque Georgian streets of Bath, selling handmade and local Christmas gifts.

Arrival: 11:00 | Departure: 17:00

Fast Track 1

Christmas at Kew

Friday 15th December TBC

Per Person: £TBC

Enjoy the spectacular winter lights trail in these iconic gardens. Hot chocolate or mulled wine?!

Arrival: 16:00 | Departure: 21:00

A B C D E F

Bath Christmas Market

Sunday 17th December

Per Person: £28.00
Child: £24.00

The magical and award-winning Bath Christmas Market is back and it's bigger and better than ever!

There are over 150 twinkling chalets spread out across the picturesque Georgian streets of Bath, selling handmade and local Christmas gifts.

Arrival: 11:00 | Departure: 17:00

Fast Track 2



Brick Lane Christmas Music Hall

Tuesday 19th December TBC

Per Person: £77.00

Good old-fashioned fun is to be had at Brick Lane Music Hall for their Christmas show. Three course lunch included.

Arrival: 11:30 | Departure: 16:30

A B C D E F



RAH Christmas Carols

Thursday 21st December TBC

Per Person: £TBC

Join us in the home of Christmas Carols with the Royal Philharmonic Orchestra for all your favourite Christmas carols, traditional sing-alongs and a sprinkling of stardust to celebrate the festive season.

Arrival: 13:00 | Departure: 18:00

A B C D E F

Masons Christmas Celebration Lunch

December TBC

Per Person: £TBC

Join us to celebrate the Christmas season with lunch and entertainment.

Details to follow

Arrival: 12:00 | Departure: 16:00

A B C D E F

Holidays



Potters Hopton-on-Sea

30th January - 3rd February (Mon-Fri)

We're back for our January favourite!

A fun packed week of entertainment and a host of activities. We are sure there is something for everyone. For those that wish to leave the resort, we will be heading to Southwold on one of the days for a few hours in the morning to enjoy a bracing winter walk along the seafront and peruse the shops. We will also include an optional excursion to Great Yarmouth.

A sample of activities can include use of the sporting facilities, dance and craft lessons, swimming, quizzes, bingo, and evening entertainment that could put the West End to the test!

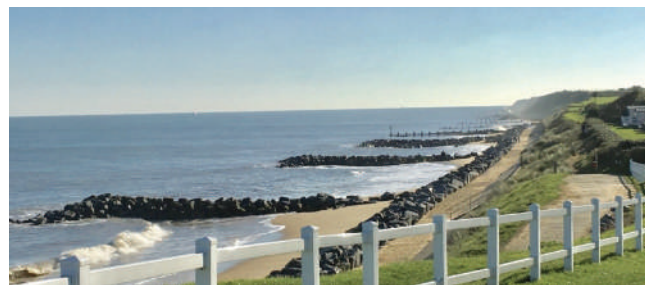
Your all-inclusive package including drinks starts from the moment you've checked in!

Your Hotel for Potters Resort...

Potters Resort ★★★★★

All Inclusive • Room upgrades available
Excursions: Southwold • Great Yarmouth

Single: £509.00
Twin/Double: £489.00pp



Mystery Holiday!

20th - 24th February (Mon-Fri)

All be will be revealed on route!

Your Hotel for Mystery Holiday...

Revealed on route ★★★★★

Dinner, Bed & Breakfast & excursions included.

Single: £617.00
Twin/Double: £496.00pp



Warners 20th - 24th March (Mon-Fri)

Warners newest hotel, Heythrop Park has been a feature in the Cotswolds since 1710. Then, a look-at-me manor of lofty arches and columns, it's now Grade II* listed, still with showmanship but stylishly refurbished.

Your Hotel For Warners...

Heythrop Park ★★★★★

Dinner, Bed & Breakfast & excursions included.

Single: £522.00
Twin/Double: £522.00pp

Wells & Bath

14th - 16th April (Fri-Sun)

Stunningly located in the shadow of Wells Cathedral, this hotel has unique charm and offers guests modern amenities in a beautiful and relaxed setting.

Enjoy a short break in the West Country, staying at the Swan Hotel in the centre of Wells.

Situated in the heart of Somerset, Wells holds the title of the smallest city in England, so named because of its beautiful 13th Century Cathedral. This picturesque city remains remarkably unspoilt with cobbled streets and many historic landmarks including the moated Bishop's Palace, Vicars' Close and St Cuthbert's Church.

Your Hotel for Wells & Bath...

Best Western Plus Swan Hotel ★★ ★

Single: £275.00

Twin/Double: £219.00pp

Dinner, Bed & Breakfast

Excursions: Bath Day Trip • Cheddar Gorge



Ireland 16th - 22nd April (Sun-Sat)

Wonderful Ireland we're looking forward to being back. This seven day holiday will take in the areas of Connemara, Galway & Westport with a range of excursions. We will overnight in Waterford outbound, New Ross inbound and our main hotel is Clifden Station House Hotel.

We recomend early booking as this trip to the Emerald Isle will be popular!

Nestled in the charming town of Clifden surrounded by the majestic beauty of Connemara, The Clifden Station House Hotel is Galway's most popular family hotel. Immersed in the heart of the Wild Atlantic way a stay at The Clifden Station House is one that will live in your memories forever and we guarantee you will return time and time again.

Your Hotel For Ireland...

Clifden Station House Hotel ★★ ★

Single: £998.00

Twin/Double: £823.00pp

Dinner, Bed & Breakfast

Excursions: Guided tour of Westport House • Sheep herding demonstration followed by refreshments with Irish music • Killary Cruise • Visit and guided tour of Connemara Celtic Crystal.



Cornwall 1st - 7th May (Mon-Sun)

We're off to stunning Cornwall, basing ourselves in an unrivalled position right in the heart of Looe at The Portbyhan Hotel, with panoramic views of the vibrant harbour and close to shops and amenities.

Your Hotel For Cornwall...

Portbyhan ★★ ★

Single: £983.00

Twin/Double: £752.00pp

Dinner, Bed & Breakfast • Room upgrades available

Excursions: The Eden Project • Lanhydrock Victorian House & Gardens



Norfolk 22nd - 26th May (Mon-Fri)

The Links Hotel is a 3-star hotel built in the Victorian era, located in the English seaside village of West Runton in the county of Norfolk. We have used this hotel many times before. The hotel has superb accommodation in beautiful surroundings. Ground floor rooms, lift facility, breakfast buffet and 3 course dinner, evening entertainment.

Your Hotel For Norfolk...

The Links Hotel ★★ ★

Single: £670.00

Twin/Double: £540.00pp

Dinner, Bed & Breakfast

Excursions: Norfolk Broads Paddle Steamer • Wroxham Holkham Hall



Weymouth 14th - 18th June (Wed-Sun)

Returning to one of our favourites, Hotel Rex is situated on the Esplanade overlooking the stunning golden sands of Weymouth Beach. The 17th Century Harbour, with its busy fishing fleet and the town centre with its variety of shops, cafes and amenities are just minutes away.

Your Hotel For Weymouth...

Hotel Rex ★★ ★

Single: £478.00
Twin/Double: £478.00pp

Dinner, Bed & Breakfast
Excursions: Portland Bill Railyway • Swanage

France 7th - 10th July (Fri-Mon)

We visit the beautiful and tranquil Monets Garden and the stunning Versailles Palace & gardens, including an evening for the spectacular fountain show & fireworks.

This is a very busy weekend and there is a lot of footwork involved!

Your Hotel For France...

Mecure Paris Velizy ★★ ★★

Single: £557.00
Twin/Double: £437.00pp

Dinner, Bed & Breakfast
Excursions: Monets Garden • Versailles Palace & Gardens • Versailles Fountain Show



Derbyshire 4th - 7th August (Fri-Mon)

Enjoy a summer weekend break in beautiful Derbyshire staying at the Lee Wood Hotel, Buxton.

We will stop in the lovely town of Bakewell on route to the hotel.

A visit to the magnificent Chatsworth house and grounds just has to be included in our visit.

Your Hotel For Derbyshire...

Lee Wood Hotel ★★ ★★

Single: £504.00
Twin/Double: £471.00pp

Dinner Bed & Breakfast
Excursions: Chatsworth House • Matlock and Heritage Train Ride

Five Lakes by Potters

28th August - 1st September (Mon-Fri)

Potters Resorts Five Lakes is the UK's newest All Inclusive Holiday Resort.

Join us at our New Resort set in 320 acres of glorious Essex countryside.

Offering All-Inclusive short breaks designed for adults throughout the year, Potters Resorts Five Lakes is the perfect place to relax and unwind with an exciting variety of activities, first-class entertainment and delicious food and drink. And the best bit? It's all included in the price.

Your Hotel For Five Lakes...

Five Lakes ★★ ★★

Premier: £639.00pp
Premium Plus/Deluxe: £679.00pp

All Inclusive, drinks included
Excursions: Malden • Marney Towers



Llandudno
25th - 29th September (Mon-Fri)

We just cant resist returning to stunning Llandudno and St Kildas Hotel.

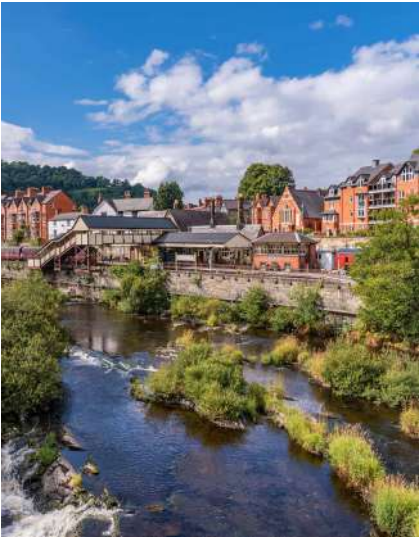
The Hotel lies between the two headlands, Great Orme and Little Orme, in the very centre of the sweeping Llandudno Promenade and just minutes away from the Pier, shops and theatre.

Your Hotel For Llandudno...

St Kildas Hotel
★★★★

Single: £501.00
Twin/Double: £474.00pp

Dinner Bed & Breakfast
Excursions: Portmerion • Festing & Welsh Higland Railway



Blackpool
11th - 13th October (Wed-Fri)

Our iconic luxurious Victorian property is perfect for a Blackpool short break. Take in the atmosphere and the famous illuminations which started in 1879!

Your Hotel For Blackpool...

The Imperial Hotel
★★★★★

Single: £265.00
Twin/Double: £215.00pp

Dinner, Bed & Breakfast



Sidmouth
2nd - 6th November (Thur-Mon)

Sidmouth is a beautiful coastal town with a regency feel, sat in the middle of spectacular countryside Sidmouth is home to beautiful beaches, stylish eating places and great shopping.

Your hotel is a magnificent Regency Hotel with an unrivalled position on Sidmouth's elegant Esplanade.

A stone's throw from the beach and the picturesque town centre, it is the perfect choice for a relaxing break.

Your Hotel For Sidmouth...

Royal York & Faulkner
★★★★

Single: £425.00
Twin/Double: £425.00pp

Dinner, Bed & Breakfast
Excursions: River Exe Cruise • Seaton Tramway

Bruges
24th - 26th November (Fri-Sun)

Le Bois De Bruges is located in the heart of the historic city, within walking distance of the main attractions.

Enjoy a pre-Christmas break in the lovely city of Bruges, with its canals, cobbled streets and grand squares.

Your hotel is ten minutes walk from the market and the area has many cafes and restaurants.

Your Hotel For Bruges...

Le Bois De Bruges
★★★★★

Single: £482.00
Twin/Double: £391.00pp

Bed & Breakfast Only



Thursford

One Night Break 29th - 30th November (Wed-Thur)

Two Night Break 3rd - 5th December (Sun-Tue)

Staying at our favourite hotel, Links Country Park Hotel in West Runton, our annual trip to Thursford just got a whole lot more amazing! We've made our Thursford trip a bumper edition this year with the addition of Sandringham and a pub dinner on the way home!

Thursford's Christmas Spectacular has attracted over 5.8 million visitors to date and is the largest Christmas show in the country.

Over 3000 West End and Broadway performers audition each year for the Company of over 120 dancers, singers and musicians who will perform show-tunes, chart toppers and rock 'n' roll favourites to Irish-dancing, the Can Can and classic Christmas carols.

Your Hotel For Thursford...

Links Country Park Hotel ★★ ★

One Night Break

Single: £225.00
Twin/Double: £210.00pp

Dinner, Bed & Breakfast
Evening Entertainment • Swimming Pool

Two Night Break

Single: £360.00
Twin/Double: £345.00pp

Two Night Break Includes: Holt • Thursford Matinee Show

One Night Break Includes: Thursford Evening Show



Scarborough Turkey & Tinsel 4th - 8th December (Mon-Fri)

The Red Lea Hotel is a stunning hotel located on the beautiful Yorkshire Coast.

We are close to the famous Esplanade and the picturesque South Cliff area of Scarborough. Start your festive celebrations with this Tinsel & Turkey break. Don't forget your Christmas finery!

Your Hotel For Scarborough...

Red Lea Hotel ★★ ★★

Dinner, Bed & Breakfast
Excursions: York • Whitby

Single: £435.00
Twin/Double: £435.00pp

Torquay For New Year

30th December - 3rd January (Sat-Wed)

See in the New Year in dazzling Torquay. Just 3 minutes' walk from Torquay seafront, the Victoria Hotel offers fine period features and extensive leisure facilities including indoor and outdoor pools, a luxury spa, leisure complex and gym.

Your Hotel For Torquay...

Victoria Hotel ★★ ★★

Dinner, Bed & Breakfast • Room upgrades available
Excursions: Bygones Museum • Torbay Coast Steam Train

Single: £495.00
Twin/Double: £495.00pp

Checklist

Here's a handy checklist to help you organise the trips you are interested in and when you're paid up and ready to go!

Paid in Full -
Deposit Paid -
Interested -

Lunch Club Trips			
Tuesday	7 February		
Thursday	16 March		
Tuesday	25 April		
Thursday	18 May		
Tuesday	13 June		
Thursday	20 July		
Tuesday	12 September		
Thursday	26 October		
Tuesday	14 November		
Day Trips			
Open Day	7 January		
Panto	11 January		
London Tour and Fish & Chips	17 January		
Anglesey Abbey & Snowdrop	9 February		
London Museums	15 February		
Kew Orchid Festival	28 February		
Let's Face the Music	8 March		
Burghley House	21 March		

Thriplow Daffodils	26 March			
Ypres	1 April			
Bournemouth	8 April			
Andre Rieu Concert	14 April			
Hampton Court Tulip Festival	20 April			
Ham House & The Poppy Factory	27 April			
Southwold	29 April			
Ramsgate & Broadstairs	6 May			
Cotswold Tour	9 May			
Bruges	13 May			
Weymouth	20 May			
Thames Cruise & Cream Tea	23 May			
Southend on Sea	28 May			
Waterperry Gardens	2 June			
Margate	4 June			
Christchurch	10 June			
Brighton & Worthing	11 June			
Royal Ascot	14 June			
Hastings	17 June			
Beaulieu Motor Museum	20 June			
National Arboretum	24 June			
Hunstanton	25 June			
Flower Market & Sky Gardens	2 July & 6 August			
Kew Gardens	13 July			
Deal & Sandwich	15 July			
Southend	22 July			
Snows Hill Manor	26 July			

Southsea	29 July			
Didcot Railway Centre	2 August			
Folkestone	12 August			
Whitstable	27 August			
Bournemouth Air Festival	2 September			
Winchester	8 September			
Portsmouth	9 September			
Savill Gardens, Boat Trip & Cream Tea	14 September			
Basildon Park	21 September			
Cockney Matinee	26 September			
Ostend Belgium	30 September			
Cambridge Mosque	3 October			
Chinnor & Princes Risborough Railway	8 October			
Windsor Castle	19 October			
Postal Museum	27 October			
Boat - Pie & Mash Meal	19 November			
Christmas at Hever Castle	22 November			
London Lights & Fish & Chips	27 November			
Christmas at Warwick Castle	30 November			
Portsmouth Christmas Markets	2 December			
Christmas at Layer Marney Towers	7 December			
Bath Christmas Market	10 December			
Christmas at Kew	15 December			
Bath Christmas Market	17 December			
Brick Lane Christmas Music Hall	19 December			
RAH Christmas Carols	21 December			
Masons Christmas Celebration Lunch	TBC December			

Holidays			
Potters	30 January-3 February		
Mystery Holiday	20-24 February		
Warners	20-24 March		
Wells & Bath	14-16 April		
Ireland	16-22 April		
Cornwall	1-7 May		
Norfolk	22-26 May		
Weymouth	14-18 June		
France	7-10 July		
Derbyshire	4-7 August		
Five Lakes by Potters	28 August-1 September		
Llandudno	25-29 September		
Blackpool	11-13 October		
Sidmouth	2-6 November		
Bruges	24-26 November		
Thursford	29-30 November		
Thursford	3-5 December		
Scarborough Turkey & Tinsel	4-8 December		
Torquay For New Year	30 December - 3 January		

Terms & Conditions - Days Out 2023

BOOKING CONDITIONS - PLEASE READ CAREFULLY

1. Brochure Accuracy: Although Masons Minibus & Coach Hire Ltd make every effort to ensure the accuracy of the brochure information, including dates and pricing, regrettably errors do sometimes occur, or venues may alter dates and pricing since publication of the brochure.
You must therefore ensure you check the price and all other details of your day trip or holiday with us at the time of booking and when you receive our confirmation invoice.
Our website <https://bookings.masonscoachhire.co.uk/> will be updated as any changes occur.
 2. A £10.00 per person deposit, per day trip, is required at the time of booking.
Balance Payments will be due 60 days before departure or sooner if required by venue, the balance payment date for individual trips will show in your confirmation/invoice.
 3. We will always make every effort to keep to the published timetable, but the company will not be responsible for passengers who are not at any departure point at the appointed time.
You are responsible for ensuring that you are at the correct departure point at the correct time.
 4. We cannot be held liable for any loss or expense suffered by clients because of the late arrival at any departure point. As a precaution we would strongly advise all clients to arrive at their departure point at least 10 minutes prior to the departure of their tour.
 5. The company reserves the right to cancel any departure for operational reasons- if the tour is cancelled by the coach company the passenger may accept an alternative tour or monies will be refunded.
 6. The company is not liable for any costs incurred as a result of any cancelled days out or changes to an event beyond our control.
 7. In the unfortunate event that you are unable to make a trip, please do give us as much notice as possible in writing/by email Where we have purchased tickets for a trip no refund is to be given. Once issued, tickets are not refundable or transferable to other dates should you or your party have to cancel.
 8. Scale of cancellation charges:
Period before departure within which written cancellation of a trip is received.
More than 42 days – loss of deposit *
42 – 35 days – 40% *
34 – 28 days – 60% *
27 – 14 days – 100% *
- *Please Note –** if it is a ticketed event such as theatre/concert or the trip includes venue entry you will be liable for the full costs. We will endeavour to sell on the space, and fully refund you/credit your account if we do, however we cannot guarantee this will be possible.
9. Feeder coaches may operate from pick up points to connect with the tour coach to allow us to offer a wider selection of tours for your benefit.
 10. Smoking, including e-cigarettes, is not allowed on board any company vehicle and persistent offenders will be required to leave the vehicle.
 11. Mobile phones should be used with discretion and courtesy to other passengers and to avoid distracting the driver.
 12. Passengers are not permitted to enter or remain on a vehicle if the driver considers their behaviour to present a hazard to other passengers.

13. Only Registered Assistance Dogs and Hearing Dogs are allowed on our UK trips with prior arrangement at time of booking, and they may be carried free of charge. Some itineraries are not suitable for disabled passengers - please check with us before booking to avoid disappointment.
14. Please advise us at time of booking if you will be bringing a wheelchair or an electric scooter (must be dismantled and weigh no more than 20kgs). Prior to booking, please check with us the access arrangements and suitability of the venue to meet your needs and if carer tickets are available to pre-book.
15. If you are a British citizen travelling to the continent, you must have a valid full UK 10-year British Passport. At the time of booking, full name(s) and dates of birth to be supplied for the purpose of Customs and Excise enforcement. Restrictions apply on purchase of tax-free goods. The company reserves the right, to continue the journey without customers who have been held by Customs officials on suspicion of exceeding the recommended allowances for duty free goods. The company accepts no liability or responsibility for securing onward travel or for any consequential costs incurred in customers so doing.
16. The company shall not be liable to the (Client/Customer), under any circumstances for the payment of damages, costs or other compensation or expenses.
17. In the event that the company does not, for any reason, receive its pre-ordered and paid allocation of tickets for the event either in whole or in part, from the promoter s, the company will- in those circumstances only- be liable and shall immediately, return the payment that has been received from the customer in full.
18. Requests for particular seats on the coach can be made when booking and we will do our best to accommodate these requests, but allocations are made on a first come first served basis, dependent upon customer mobility. We reserve the right to change your seat and allocate you a different one for operational reasons. On single bookings, we reserve the right to alter your seating to maximize the seating available. We accept no liability in the event of any such change.

Terms & Conditions - Holidays 2023

BOOKING CONDITIONS - PLEASE READ CAREFULLY

Financial Protection

Your contract is with Masons Minibus & Coach Hire Ltd. When you book a holiday with us, which does not include a flight, the money you pay us for the booking will be protected by Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Masons Minibus & Coach Hire Ltd will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

1. Brochure Accuracy

Although Masons Minibus & Coach Hire Ltd make every effort to ensure the accuracy of the brochure information, including dates and pricing, regrettably errors do sometimes occur, or venues may alter dates and pricing since publication of the brochure.

You must therefore ensure you check the price and all other details of your day trip or holiday with us at the time of booking and when you receive our confirmation invoice.

Our website <https://bookings.masonscoachhire.co.uk/> will be updated as any changes occur.

2. Booking and Payment

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking, but our commitment is always conditional upon the balance being paid as below.

Deposit £50 per person per holiday.

The balance of the price of your holiday must be paid at least 8 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time, we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

4. Our Pricing Policy

Masons Minibus & Coach Hire Ltd endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable. Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel, we must receive written notice within 20 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at time of review 04/10/2022.

5. If you change your booking

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 6 weeks before departures. Alterations cannot be made within 6 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. Transferring your booking

You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. If you need to cancel your holiday

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the lead booker and is communicated to us in writing to the office via post or email. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate.

If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

More than 42 days - loss of deposit

42-35 days – 60%

34-28 days – 80%

27 -1 day – 100%

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. Alterations to your holiday by us

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either - accept the new arrangements offered by us; or - accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or - cancel your holiday with us and receive a full refund of all monies.

9. IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel. All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 1 week before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

10. Our Responsibility to You

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party)

11. If You Have a Complaint

If you have a problem during your holiday, please inform your Tour Manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01296661604 (open in office hours) If you remain dissatisfied, please follow this up within 14 days of your return home by writing to "Operator Name" giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, BCH ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at ABTOT 117 Houndsditch London EC3A 7BT

12. Our Coaches

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture. Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

13. Hotel Facilities

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

14. Health and Safety

Some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers". Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months. We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes), and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

15. Travel Documents, Itineraries, Pick-up Points, and Passports

For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 (www.direct.gov.uk)" You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Masons' minibus & Coach Hire Ltd reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad. Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

16. Special Requests

All special needs and requests, if agreed, should be entered on the booking confirmation and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact Masons Minibus & Coach Hire Ltd. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

17. Passengers with Disabilities

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking,

you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance. Important You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

18. Passenger Behaviour

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you.

Mobile phones should be used with discretion and courtesy to other passengers and to avoid distracting the driver.

19. Travel Insurance

We strongly advise that you take out personal travel insurance for the trip. Masons Minibus & Coach Hire Ltd do NOT provide insurance. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers.

20. Luggage

Please restrict your luggage to a suitcase weighing no more than 20kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

21. General Data Protection Regulations

We comply with the GDPR 2018 Regulations, our data controller is Masons Business Manager and our data protection policy you can be requested from info@masonscoachhire.co.uk

22. Emergency Contact

Our emergency contact details are Tel: 07778946385 Email:info@masonscoachhire.co.uk

PUBLICATION DATE This brochure was printed in the UK by Masons Minibus & Coach Hire Ltd on 19/10/22

Financial Security Statement

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all EU rights applying to packages; (insert Operator name) will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, (insert Operator name) have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. (Insert Operator name) are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved

consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the members Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at www.legislation.gov.uk/ukdsi/2018/9780111168479/contents

Testimonials

On 8th April 2022 I travelled with my family to Epping for Ongar steam railway trip. This was a birthday trip from my daughter and granddaughter and was an amazing day out. Dave and Pierre were our driver and host and were very friendly and helpful, they were superb. Thank you.

VB

My friend and I went on the Ypres trip on Saturday and enjoyed it so much.

This was our first trip with you and we were very impressed. The coach was very comfortable and both of the drivers were so helpful and couldn't do enough for us. We look forward to some more trips with you in the future.

CB

We had a wonderful day out on the 29th of July to visit the Epping and Ongar Heritage Railway. Our driver Dave and his assistant Pierre made sure that everyone enjoyed themselves. We were served coffee, tea etc. on outward and inward journeys. The time estimates for arrival and return were spot on. Pierre made sure we knew where we had to be at certain times for the train and bus rides. Fish and chips were good. Both Dave and Pierre checked on us to make sure we were okay. Dave is an excellent driver, we felt very safe. Thank you for a very enjoyable day out. We will certainly book another trip.

LB

I am writing this email on behalf of me and my family to say what a wonderful trip we had to Clacton on Friday.

Michael and Pierre are an absolute credit to Masons as a company. They went above and beyond what we all expected and they absolutely did their best to accommodate everyone. The service on board was such a high standard, from the cleanliness to the drinks and snacks.

TM

Thank you for your professionalism, friendliness, and care. You are by far the best coach company I have travelled with.

PDW



Notes

Masons

Where Great Journeys Begin

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