

Masons online booking system – Instructions for use

Contents

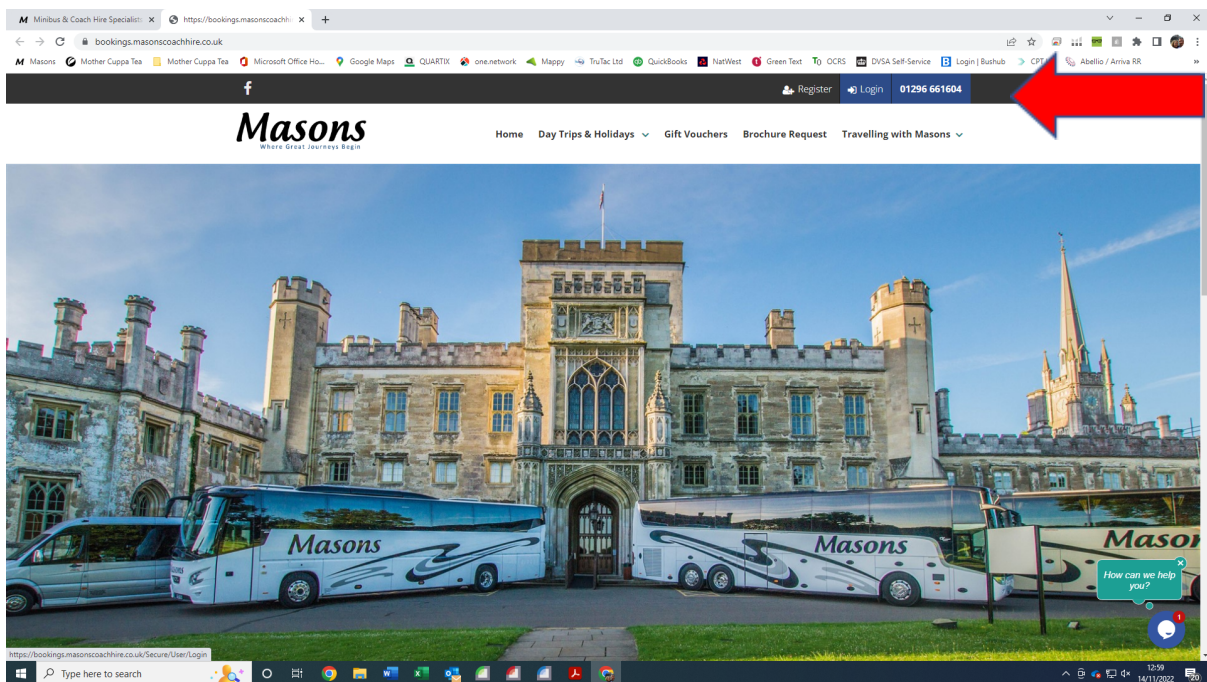
- If you have travelled with Masons before but never booked online before
- Booking a day trip or holiday online
- Making a balance payment, spreading your costs and other account settings
- How to view times for pickups.

We've put together some tutorial video's to show you how to use online bookings, these can be found on our Youtube channel using these links:

1. How to make an online booking video tutorial <https://youtu.be/Q6RzhWeJAr4>
2. How to pay a balance video tutorial <https://youtu.be/NboYcfyYaQ0>

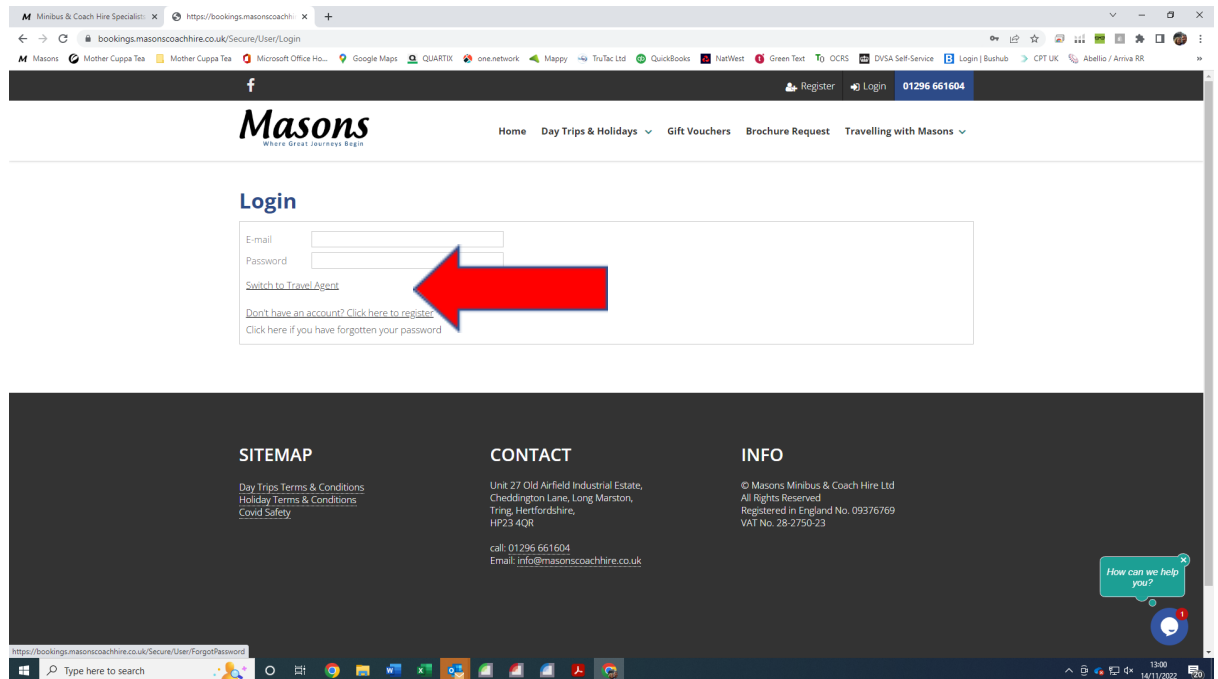
If you have travelled with Masons before but never booked online before

1. Head to the website and click login



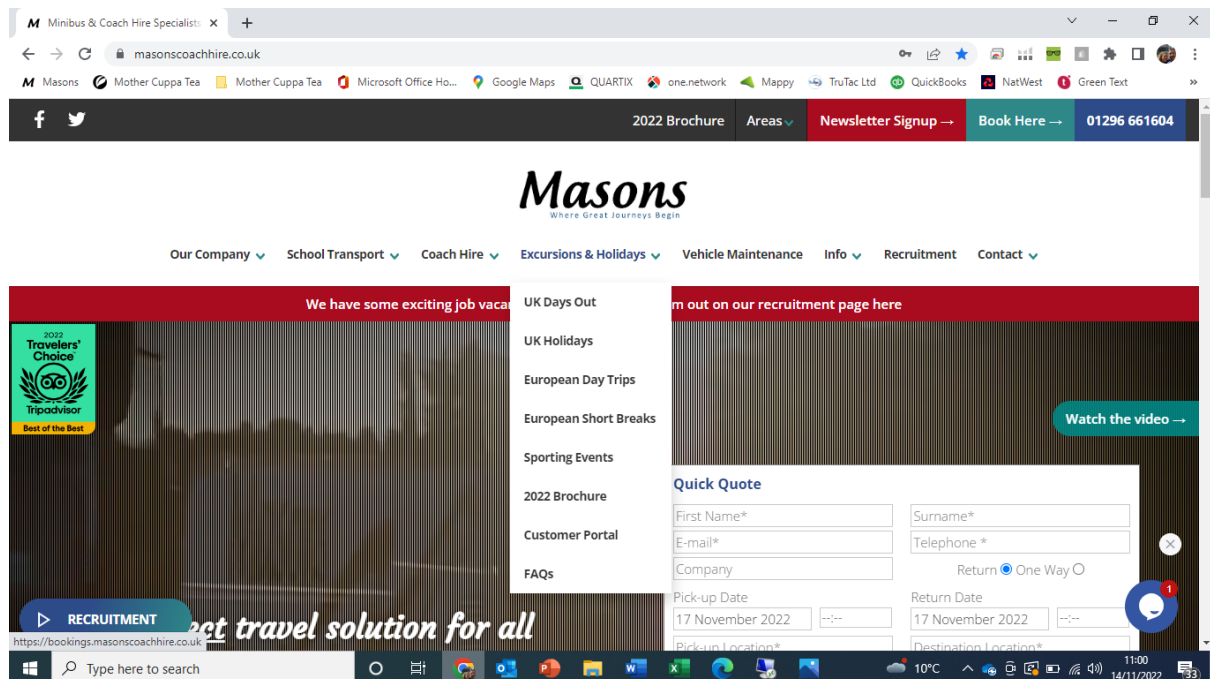
2. Enter the email address we normally correspond with you

3. Hot forgotten password, this will allow you to set a new password and begin booking.



Booking a day trip or holiday online

1. Head to <https://www.masonscoachhire.co.uk/> and enter the excursions and holiday tab.



2. You can browse through the trips and holidays or you can search for a specific trip you've seen in the brochure or select a date range to see what's going on in a month or week.

1 new message x https://bookings.masonscoachhire.co.uk


bookings.masonscoachhire.co.uk

Masons Mother Cuppa Tea Microsoft Office Ho... Google Maps QUARTIX one.network Mappy TruTac Ltd QuickBooks NatWest Green Text


Masons Day Trips & Holidays

Where Great Journeys Begin


UK Day Excursions




UK Holidays




European Holidays




European Day Excursions



UK Short Breaks



European Short Breaks



Keyword Search

Availability Search

Tours: All Tours

Date: 14 Nov 2022

Flexibility (+/-): 7 Days

Passengers: 2

How can we help you?

Click the picture to open and view the 2022 brochure.

Masons

Type here to search

10°C 11:01 14/11/2022

Minibus & Coach Hire Specialists x February Lunch Club- The Boat Inn x

bookings.masonscoachhire.co.uk/Tour/February-Lunch-Club-The-Boat-Inn-Stoke-Bruerne

Masons Mother Cuppa Tea Microsoft Office Ho... Google Maps QUARTIX one.network Mappy TruTac Ltd QuickBooks NatWest Green Text

Favourites My Account Logout 01296 661604

Masons

Where Great Journeys Begin

Home Day Trips & Holidays Gift Vouchers Brochure Request Travelling with Masons

February Lunch Club- The Boat Inn, Stoke Bruerne

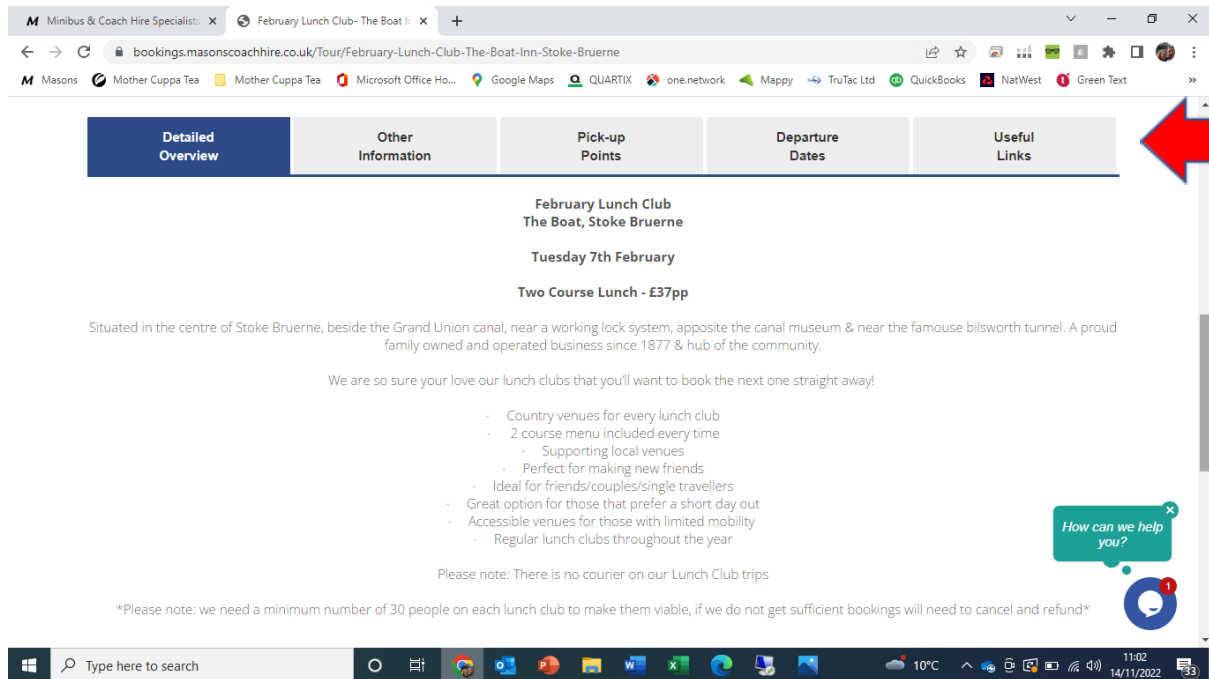
Enjoy a delicious lunch in the pretty village of Stoke Bruerne

How can we help you?

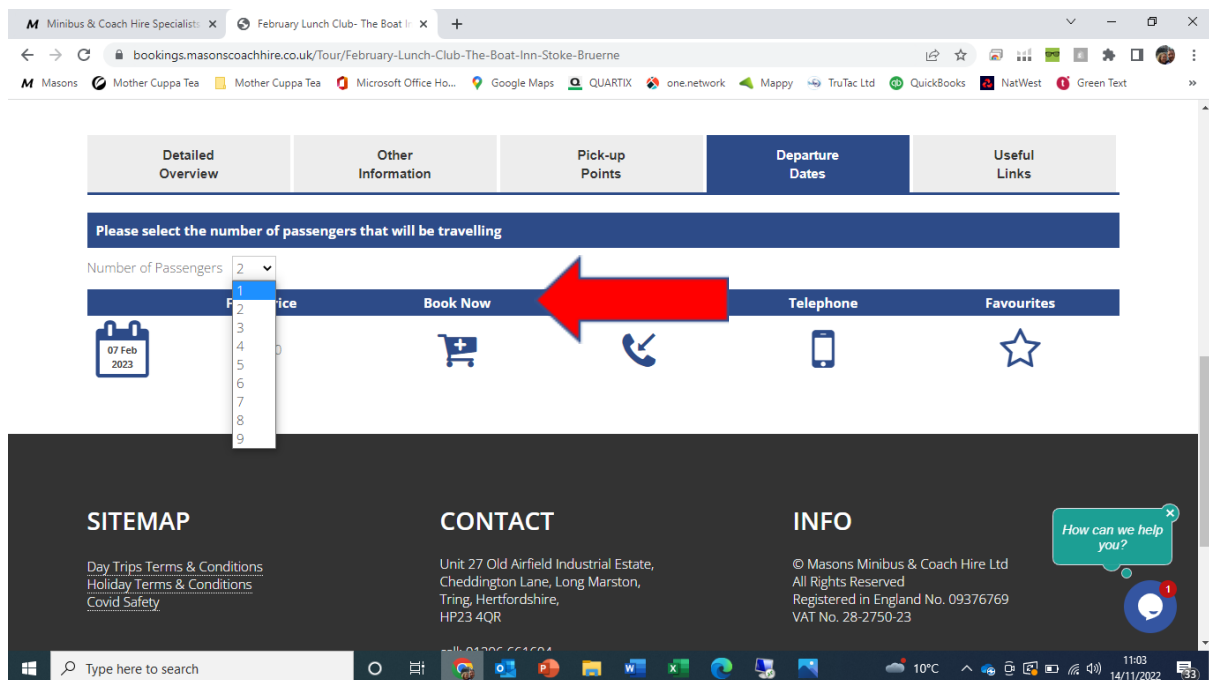
https://bookings.masonscoachhire.co.uk/Tour/February-Lunch-Club-The-Boat-Inn-Stoke-Bruerne/DepartureDates

Type here to search

10°C 11:02 14/11/2022



3. You can view all the information about each trip. We've included as much detail in each of the tabs to help answer any question you might have.
4. When you have chosen your trip, you can press the blue, book now button.



5. In the drop-down box, enter the number of passengers you wish to book and pay for. And hit book now.

M 1 new message x Online Booking x +

bookings.masonscotachhire.co.uk/Booking/Departure_398/Passengers_1

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Online Booking

Welcome to our online booking system. During the booking process, there will be 6 easy steps which you must complete:

- Account details
- Passenger details
- Pick-up point selection
- General items
- Check details
- Make payment/Add to basket

Alternatively you can [request a call back](#) or [contact us](#)

Please check the details on the Departure Summary on the right before continuing. To adjust the number of passengers select 'Change'.

[Next](#)

Cancel Booking

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1 ([Change](#))

How can we help you?

Tour Booking System | Powered by Distinctive Systems Ltd

Type here to search

10°C 11:03 14/11/2022

6. You will then be taken through to the online booking system.

M 1 new message x Online Booking x +

bookings.masonscotachhire.co.uk/Secure/AccountDetails/Departure_398/Passengers_1

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Where Great Journeys Begin

Account Details

To make a booking you need to have an account.

New Client

If this is your first time booking with us you will need to create a new account. This only takes a few moments and makes entering future bookings easier.

[New Account](#)

Existing Client

If you have previously created an account with us then please enter your e-mail address and password below.

E-mail:

Password:

[Login](#)

[Click here if you have forgotten your password](#)

How can we help you?

Cancel Booking

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1

Tour Booking System | Powered by Distinctive Systems Ltd

Type here to search

10°C 11:04 14/11/2022

7. Enter your email address and password.
8. You can request a new password if needed
9. You can also use our chat box facility to ask questions about our trips and holidays or get help logging in.

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Client Passengers

The following passengers have been used on previous bookings. Please select the existing passengers that you wish to use on this booking. New passengers can be selected on the next step.

- ☒ Candice Mason
- ☐ James Mason
- ☐ Helen Vaughan
- ☐ Lilly Mason
- ☐ Jeremy Lyford
- ☐ James Mason

[Next](#)

Cancel Booking

Tour Booking System | Powered by Distinctive

How can we help you?

11:04 14/11/2022

10. The system remembers any previous people you have booked on, you can select the names of those travelling with you and add new names.

Passenger Details

Please enter the passenger details.

Passenger 1

Title: Mrs

First Name: Candice

Surname: Mason

Mobile No:

Special Needs: Gluten Free

2. Do you have a Mobility Issues? No

1. Do you have a dietary requirement? No

Tell us more about your mobility issues:

Dietary Requirements:

3. Are you a new traveller with Masons? No

4. Where did you hear about this trip? Facebook

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1

How can we help you?

11:05 14/11/2022

11. Enter any passenger details
12. In the box 'special needs' please note if there are seating requests, dietary needs or any other information that will be useful to us about each guest. It doesn't give you a lot of room so do feel free to email us if you have further details you would like to share on info@masonscoachhire.co.uk

Minibus & Coach Hire Specialists | Online Booking

bookings.masonscoachhire.co.uk/Secure/Booking/Pickups

Masons | Mother Cuppa Tea | Mother Cuppa Tea | Microsoft Office Ho... | Google Maps | QUARTIX | one.network | Mappy | TruTac Ltd | QuickBooks | NatWest | Green Text

Pick-ups

Description	Pick-up
Lunch Club, Cheddington Cheddington, The Green	TBA <input checked="" type="radio"/>
Lunch Club, LB Sun PH Leighton Buzzard, Outside The Sun Public House	TBA <input type="radio"/>
Lunch Club, LB Tesco Leighton Buzzard, Bus Stop opposite Tesco	TBA <input type="radio"/>
Lunch Club, LB West St Leighton Buzzard, West St, outside British Legion	TBA <input type="radio"/>
Lunch Club, NC, Darrs Ln Northchurch, Bus Stop bottom of Darrs Lane	TBA <input type="radio"/>
Lunch Club, NC, Durrants Northchurch, Durrants Lane Bus Stop	TBA <input type="radio"/>
Lunch Club, New Mill Tring, New Mill, Elizabeth Drive Bus Stop	TBA <input type="radio"/>
Lunch Club, Pitstone Pitstone, Marsworth Road Bus Stop	TBA <input type="radio"/>
Lunch Club, Tring, Brook St Brook Street, Bus Stop opposite petrol station	TBA <input type="radio"/>

Previous Next

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1

How can we help you?

11:05 14/11/2022

13. Select your preferred pickup point. It is possible to select different pickup points for different people.

Minibus & Coach Hire Specialists | Online Booking

bookings.masonscoachhire.co.uk/Secure/Booking/GeneralItems

Masons | Mother Cuppa Tea | Mother Cuppa Tea | Microsoft Office Ho... | Google Maps | QUARTIX | one.network | Mappy | TruTac Ltd | QuickBooks | NatWest | Green Text

Requirements

Please enter your requirements.

Item Description	Price	Availability	Quantity
Lunch Club	£37.00	1+	0

Previous Next

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1

Cancel Booking

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How can we help you?

11:06 14/11/2022

14. Final confirmation of the number of tickets required. If there is a concession or child price this will show here and you can select the number of tickets needed for each.

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Summary

Please confirm your booking details.

Candice Mason
Lunch Club

Subtotal £37.00
Total £37.00

Pick-up Date/Time TBC
Pick-up Point Cheddington, The Green

Previous Add to Basket **Checkout**

Cancel Booking

Tour Booking System | Powered by Distinctive

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1

How can we help you?

15. If you are booking more than one trip, you can add to basket and repeat steps 1-14 for each new trip you would like to book.
16. Or you can head straight to the checkout.

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Payment Details

Please enter your payment details.

☐ I wish to pay in full £37.00
☒ I wish to pay the deposit of £10.00

If you wish to pay with a gift voucher please enter the details below.

Voucher Number
PIN

Add

Card Type
First Name
Surname
Country
Premise
Street
City
Postcode

Previous **Next**

Cancel Booking

Tour Booking System | Powered by Distinctive

Departure Summary

Tour ID
February Lunch Club 2023

Tour Title
February Lunch Club- The Boat Inn, Stoke Bruerne

Departure Date
07 February 2023

Passengers
1

How can we help you?

17. Add the details of the name as written on the card.

Minibus & Coach Hire Specialists Online Booking

bookings.masonscoachhire.co.uk/Secure/Booking/CardPaymentTrustPayments

Card Payment

Please enter your payment card details.

Card number *

Expiration date *

Security code *

Pay

TRU//ST PAYMENTS

Cancel Payment

Departure Summary
Tour ID
February Lunch Club 2023
Tour Title
February Lunch Club- The Boat Inn,
Stoke Bruerne
Departure Date
07 February 2023
Passengers
1

How can we help you?

Type here to search

10°C 11:07 14/11/2022

18. Enter the card details and hit the pink pay button

Minibus & Coach Hire Specialists Online Booking

bookings.masonscoachhire.co.uk/Secure/Booking/Confirmation

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Confirmation

Thank you for booking with us. We have received your booking and you will receive an e-mail confirmation shortly. Your booking reference number is **6167**. Please use this reference in any correspondence with us.

If you have any queries please contact us using any of the following methods:

Masons Minibus & Coach Hire Ltd
Long Marston Airfield
Old Airfield Industrial Estate
Cheddington Lane, Long Marston
Tring, Herts
HP23 4QR

E-mail: info@masonscoachhire.co.uk
Tel No: 01296661604

[Click here if you would like to see a printable version of your booking confirmation](#)

Finish

Departure Summary
Tour ID
February Lunch Club 2023
Tour Title
February Lunch Club- The Boat Inn,
Stoke Bruerne
Departure Date
07 February 2023
Passengers
1

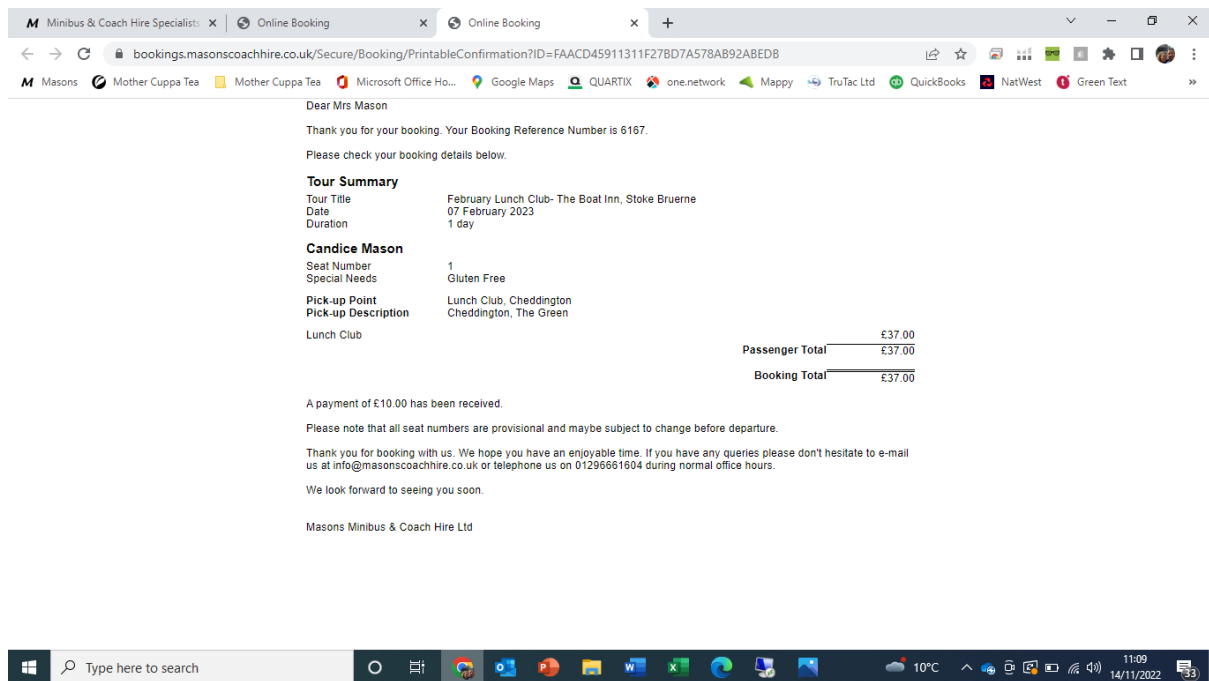
How can we help you?

Type here to search

10°C 11:09 14/11/2022

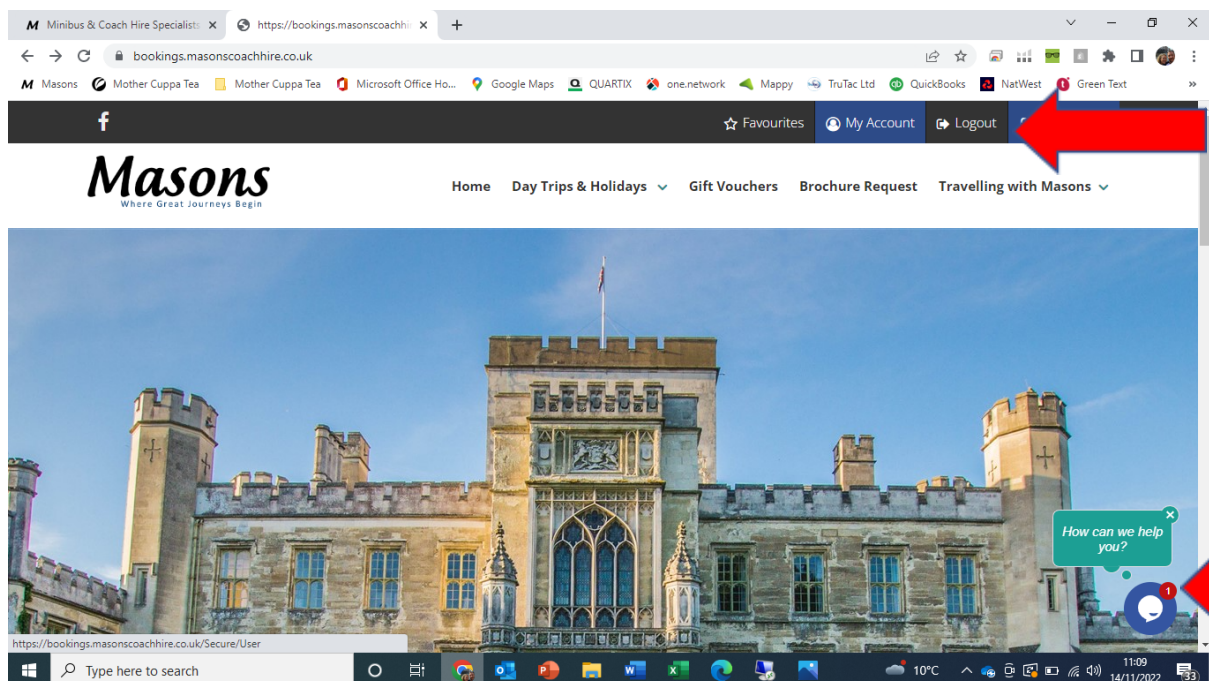
Tour Booking System | Powered by Distinctive Systems Ltd

19. You will receive a confirmation screen which is also emailed to you.



20. This is the summary of the confirmation email.

Making a balance payment, spreading your costs and other account settings



1. Head to <https://bookings.masonscoachhire.co.uk/> and click the account button at the top and login. Remember you can request a new password if you can't remember or chat to the team on the chat box.

My Account

Account Details
Manage your account

[Edit Account Details](#)
[Edit Contact Consent Preferences](#)
[Clear Stored Passengers](#)
[Change Password](#)

Bookings
Manage your bookings

[Booking History](#)
[Balance Payments](#)

Tours
Manage tours

[Tour Favourites](#)
[Brochure Request](#)

How can we help you?

2. In your account, you can change contact details, set new password, store passenger names, find your favourite trips if you've saved those previously. You can check your bookings and make balance payments.
3. Hit the button for balance payments.

Balance Payments

This page allows you to clear your outstanding balances. A payment can be made for multiple bookings. If you select more than one booking the combined outstanding balance must be paid in full.

Booking Reference	Departure Date	Tour Title	Date Due	Balance
6167	07/02/2023	February Lunch Club- The Boat Inn, Stoke Bruerne	09/12/2022	£27.00

[Return to My Account](#) [Make Payment](#)

SITEMAP **CONTACT** **INFO**

Unit 27 Old Airfield Industrial Estate © Masons Minibus & Coach Hire Ltd

How can we help you?

4. This will show you a list of all trips. Select the one you would like to make some payments towards. And hit the blue 'make payment' button.

Payment Details

Please enter your payment details.

☒ I wish to pay in full £27.00

☐ I want to choose how much I pay £

If you wish to pay with a gift voucher please enter the details below.

Voucher Number

PIN

Card Type

First Name

Surname

Country

Premise

Street

City

Postcode

How can we help you?

- Here you can select if you want to make the full payment or if you would like to pay a bit off each time. Particularly useful if you want to spread your costs over the year.


Card Payment

Please enter your payment card details.

Card number *

Expiration date *

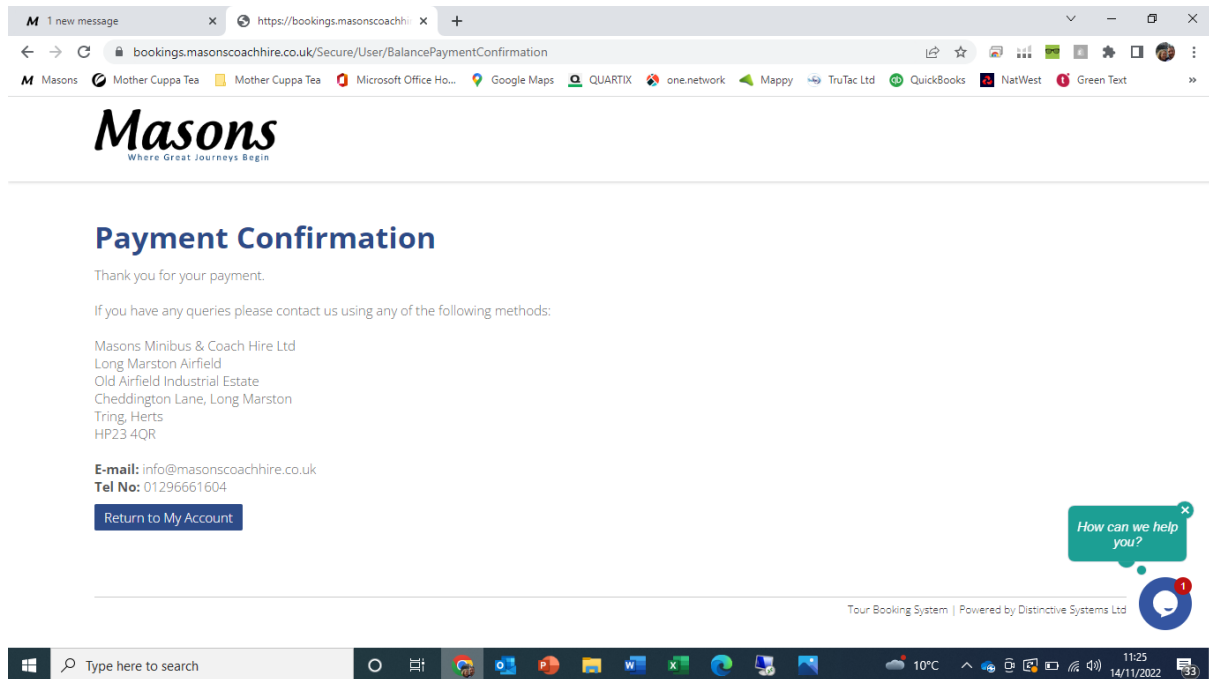
Security code *



[Cancel Payment](#)

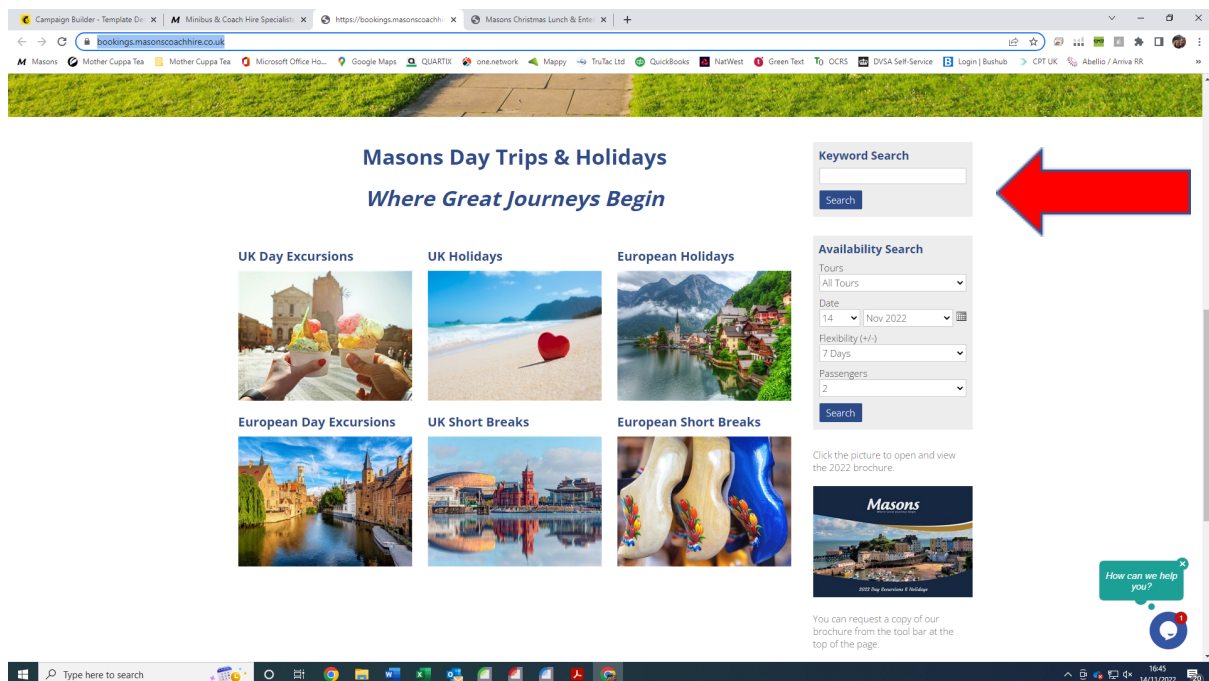
How can we help you?

- Enter your card details and hit the pink 'pay' button.



7. You will see confirmation of payment and will receive an email receipt.
8. You can log into your account any time to check the details of trips and bookings.

How to view times for pickups.




1. Times for trips are always emailed out. But if you can't find your email or want to locate the time really quickly.
2. Head to <https://bookings.masonscoachhire.co.uk/>
3. Use the search button to search for your trip

Campaign Builder - Template Di x M Minibus & Coach Hire Speciali... x Masons Christmas Lunch & Ent... x

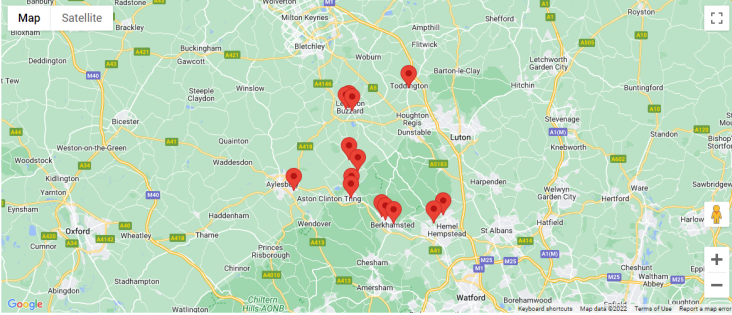
bookings.masonscoachhire.co.uk/Tour/Masons-Christmas-Lunch-Entertainment#ViewPickupTimes

M Masons Mother Cuppa Tea Mother Cuppa Tea Microsoft Office Ho... Google Maps QUARTIX one.network Mappy TruTac Ltd QuickBooks NatWest Green Text OCRS DVSA Self-Service Login | Bushub CPT UK Abello / Arma RR



Detailed Overview **Tour Itinerary** **Other Information** **Pick-up Points** **Departure Dates** **Useful Links**

Below is a list of pick-up points available on this tour.



Name	Address	Times
Bedgrove	Bedgrove, Jansel Square	View
Berkhamsted North	Berkhamsted High Street Bus stop near Natwest	View

How can we help you?

Type here to search

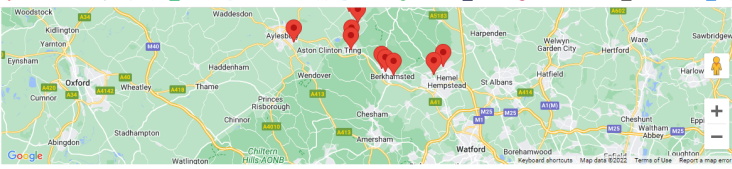
16:49 14/11/2022

4. Select the pickup point tab.

Campaign Builder - Template Di x M Minibus & Coach Hire Speciali... x https://bookings.masonscoach... x Masons Christmas Lunch & Ent... x

bookings.masonscoachhire.co.uk/Tour/Masons-Christmas-Lunch-Entertainment#ViewPickupTimes

M Masons Mother Cuppa Tea Mother Cuppa Tea Microsoft Office Ho... Google Maps QUARTIX one.network Mappy TruTac Ltd QuickBooks NatWest Green Text OCRS DVSA Self-Service Login | Bushub CPT UK Abello / Arma RR



Name	Address	Times
Bedgrove	Bedgrove, Jansel Square	View
Berkhamsted North	Berkhamsted High Street Bus stop near Natwest	View
Cheddington North	Cheddington, The Green Same side as Red post box	View
Grovehill	Hemel Hempstead, Grovehill Henry Wells Square	View
Hill Park & Ride	Hemel Hempstead Gadebridge Park & Ride	View
LB Morrisons South	Leighton Buzzard Main bus stop in front of Morrisons petrol station	View
LB Tesco South	Leighton Buzzard Tesco Layby just out side of the turning into Tesco	View
LB West Street South	Leighton Buzzard West Street Bus stop opposite British Legion	View
NC Dars Lane North	Northchurch, Dars Lane Bus stop at bottom of Dars lane	View
NC Durrants Lane North	Northchurch, Durrants Lane Same side as Durrants Lane	View
Pistone North	Pistone, Marsworth Road Bus stop Bus stop Opp side of road to memorial hall park	View

How can we help you?

Type here to search

16:49 14/11/2022

5. Select the pickup point you have booked.

The screenshot shows a web browser window with the URL <https://bookings.masoncoachhire.co.uk/Tour/Masons-Christmas-Lunch-Entertainment#ViewPickupTimes>. The page displays a map of the Midlands region and a table of pick-up points. A modal window titled "Pick-up Point Times" is open, showing the departure date as 01/12/2022 and the pick-up time as 11:00. Two red arrows point to the "View" button for the "Pick-up Point Times" modal and the "View" button for the "Pick-up Point Times" modal.

Name	Address	Times
Redditch	Redditch, Jamet Square	View
Redditch North	Redditch, High Street	View
Chesham North	Chesham, High Street	View
Chesham	Chesham, High Street	View
Walsley Park & Ride	Walsley, Park & Ride	View
LR Macclesfield South	Longdon Buzzard, Main bus stop in front of Macclesfield petrol station	View
LR Tescos South	Longdon Buzzard, Tesco, Lanes just out side of the turning into Tesco	View
LR West Street South	Longdon Buzzard, West Street, Bus stop opposite British Legion	View
NR Thane Lane North	Northchurch, Thane Lane, Bus stop at bottom of Thane Lane	View
NR Thane Lane North	Northchurch, Thane Lane, Same side as Thane Lane	View
NR Thane Lane North	Northchurch, Thane Lane, Same side as Thane Lane	View
NR Thane Lane North	Northchurch, Thane Lane, Same side as Thane Lane	View
NR Thane Lane North	Northchurch, Thane Lane, Same side as Thane Lane	View

6. The departure time will be displayed.
7. Remember, you can use the chat box facility to ask a question or request a stop change.